

The Forge Happy Hour Promotion

Terms & Conditions

1. Promotion Overview

Forge Plumbing's **Happy Hour** promotion ("Promotion") runs every Wednesday between 4:00pm and 7:00pm **Australian Central Daylight Time (ACDT)**. During this period, eligible customers who place an order with Forge Plumbing may receive a bonus beverage 4-pack with their order and enter the draw to win their order for free.

2. Eligibility

- This promotion is open to licensed plumbers in Australia only.
- To qualify, orders must be **placed and confirmed** between 4:00pm and 7:00pm ACDT on a Wednesday.
- Orders placed outside these hours will not be eligible, regardless of order preparation or delivery times.

3. Bonus Beverage Gift

- Every eligible order may include one (1) complimentary 4-pack of either:
 - **Big Shed Brewing Co.** beverages (alcoholic), OR
 - **250ml Red Bull** energy drinks (non-alcoholic).
- Customers may select their preferred option at the time of checkout or as otherwise instructed by Forge Plumbing.
- Alcoholic beverages will only be provided to persons aged **18 years or over**. Forge Plumbing reserves the right to request proof of age prior to dispatch.
- Bonus gifts are subject to availability. If a selected item is unavailable, a suitable alternative may be provided at Forge Plumbing's discretion.

4. Weekly Winner – “Win Your Order”

- One (1) eligible customer each week will be randomly selected to win the value of their order placed during Happy Hour.
- The winner will receive a **"WINNER" card** in their delivery box.
- To claim their prize, the winner must:
 - Take a clear photo of themselves with their order and the WINNER card.
 - Post the photo on their social media (Instagram or Facebook) and tag **@forgeplumbing**.
- Once validated, Forge Plumbing will refund the full value of the winning order to the original payment method or issue a store credit, as applicable.

- The decision is final, and Forge Plumbing reserves the right to verify entries and disqualify incomplete, inappropriate, or fraudulent claims.

5. General Conditions

- Promotion restarts weekly and runs each Wednesday during the promotional period, which is ongoing until further notice.
- This offer is non-transferable and cannot be redeemed for cash.
- Forge Plumbing accepts no responsibility for orders not received during the eligible hours due to technical issues, internet delays, or other circumstances beyond its control.
- Forge Plumbing reserves the right to cancel, suspend, or vary the promotion at any time, for any reason, with or without notice.
- Any refund or return of an order made under this promotion will be handled in line with Forge Plumbing's standard refund policy, and the promotional bonus item must also be returned if the order is fully refunded.

6. Privacy

- By participating, you consent to Forge Plumbing using your photo for promotional and marketing purposes, including reposting on their own social channels and website.
- Personal information collected will be handled in accordance with Forge Plumbing's Privacy Policy.

7. Disclaimer

- This promotion is not sponsored, endorsed, or administered by or associated with Facebook, Instagram, Big Shed Brewing Co., or Red Bull.
- Drink responsibly. Alcoholic options are only available to legal adults in accordance with relevant liquor licensing laws in your state or territory.